



Quality Policy

August 2012

43 Hullbridge Road, South Woodham Ferrers, Chelmsford

Essex, CM3 5NG

It is the policy of Atom Tiles & Kitchens Limited and its subsidiary companies ("the Group") that all of our activities are carried out in accordance with our business management system, which is working towards BS EN ISO9001.

The Group is a construction company consisting of general building works and finishing trades and acts as both main contractor and sub-contractor within the United Kingdom. The core activities of the group are the supply and/or fit of Tiling, Kitchens & Worktops to individual bespoke needs. The group also undertake the fitting of glass/metal splash backs and underfloor heating. The group also offers all the associated trades on an individual basis. The group maintains its high standards by carrying out rigorous tests on all products used and buying them direct from manufacturers including importing from overseas quarry's and plants.

Atom Tiles And Kitchens Ltd ensures that this quality statement and the associated procedures apply to all activities and work undertaken within the company. The Group can demonstrate its ability to consistently meet customer, statutory, regulatory and other requirements together with its commitment to enhance customer satisfaction through the continual improvement of the effectiveness of our integrated management system.

The Group approach is to listen and openly discuss the individual needs of every contract so our clients get exactly what they require and more importantly, know exactly what they are getting before any contract is signed.

Project quality plans are developed to encompass control measures to ensure that our clients requirements are met, within the specified time, and in line with the budget. To the end, we endeavour to work as a committed team in a spirit of co-operation with the client and their customers.

The Groups success is based on setting quality objectives and targets which ensure the on-going development of the company's operations, upgrading equipment and facilities ensure that we combine the best in modern building techniques with the best in traditional skills. Objectives and target are reviewed annually for continuing suitability.

It is the objective of Atom Tiles And Kitchens Ltd to:

- Reduce waste, loss, adverse incidents and customer complaints.
- Identify strive to continually improve performance through analysis of the management system.
- Continually evaluate the effectiveness of Health, Safety, Quality and Environmental policies and associated documents.

For the company to achieve the above objectives, the policy is communicated to employees and contractors to ensure that they understand the Directors commitment to quality and what is required of them;

- Understand the company's commitment to quality and its IMS system.
- Be responsible and accountable for the quality of work they undertake and that of the persons under their supervision.

This policy statement will be reviewed at periodic management review meetings attended by the Directors, Key Staff and all Contractors.

Agreed & Signed,

A handwritten signature in red ink, appearing to be 'Ashleigh Lambert', written in a cursive style.

Ashleigh Lambert
Director